

# Hospitality Services Sample Assessment Questions

*Hospitality Services Sample Assessment Questions*

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Pre-employment tests for hospitality workers . Testing hospitality workers before you hire seems like a no-brainer since this industry more than almost any other depends on a reliable, customer service skilled workforce. And yet the rate of turnover in this industry is 2 to 3 times the rate of all other industries. It's difficult to ensure that customers will be treated as special guests ...

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## REVIEW OF HOSPITALITY SERVICES SAMPLE ASSESSMENT QUESTIONS

- "Generation NeXt" turned out to be an intriguing read for me. I am on the line between Boomers and GenXers. Different sources have placed me in each camp, so if I'm a GenXer, I'm an old one. My review will be from the perspective of an old GenXer with a teenager and young adult children. At times, as I read "Generation NeXt" I felt exactly that, old, but then I'd turn a few pages and identify with exactly what Tricia had penned. Had I read this book when my children were younger, I think I would have gained insight leading to freedom from some guilt baggage I lugged around for far too many years. Tricia's "Generation NeXt Parenting" is an encouraging pat on the back with plenty of spiritual and practical challenges tossed in. She doesn't take traditional problems and toss out advice on how to handle it as much as she covers the holistic issues of parenting and Christlikeness. If you are looking for another parenting book that has an index and multiple tips on how to handle potty training, you won't find much in "Generation NeXt." However, if you desire to dig to underlying motivations on your part and your children's behaviors, there is help offered here. Of course, a lot of the advice is what we who call ourselves "Christian" know because it's preached from the pulpit, radio and other books. But it bears repeating until we "get" it. Tricia gives practical ideas for how to get on track or back on track spiritually so that you can be the parent God calls you to be. I learned far more from "Generation NeXt" than I thought I would. Tricia peppers her thoughts with those from other struggling parents and facts regarding the unique building blocks GenXers have been given. I thought of several friends who have younger children who could benefit from this book and intend to get a copy to them.

- The book, *Dune*, by Frank Herbert is a futuristic science fiction novel involving loss and gain. The protagonist of *Dune*, Paul Atreides is the son and heir of the Duke Leto Atreides. In the beginning of the novel Paul lives very comfortably on his home planet of Caladan. He has the very best that his planet, similar to Earth, has to offer. Everything changes, however, when he and his family move to the desert planet, Arrakis, also known as Dune. Arrakis is one of the most inhospitable places inhabited by humans. The temperature is so great, and water so scarce that its inhabitants must wear stillsuits, gear that channels all of the

human bodies released water into reservoirs that can be deducted from if necessary. Even the smallest amount of water is precious to the populace of Dune and its people have learned not to waste anything. Although Arrakis is extremely harsh to organisms that opt to inhabit it, there is one element that makes it special and preferred above other planets. It is the only source in the known universe of the essential Spice, a cinnamon-like substance used in foods that prolongs life. This Spice is the reason that Arrakis is a coveted planet among the houses of power in the universe. Only a short time after the Atreides arrival on Dune, the Atreides were betrayed by one of their own and a rival house, the Harkonnen, captured Paul, his father, Leto, and his mother Jessica. Duke Leto Atreides was killed but Paul and Jessica, a member of the ancient Bene Gesserit order, (a group of women who have special strengths and mind reading powers) escape into the desert. Paul was left stranded with only his mother in the middle of the harshest place in the universe, fleeing from the colossal sand-worms, organisms roughly the size of a space frigate who inhabit the sands of Arrakis and react to and kill anything that they sense moving on the surface of the sand. In this harsh position, Paul begins to think up a plan for him to regain his title and all that he had lost. His mission was to rally the Fremen, the native nomads of Dune and unite them to fight against their common enemy, the Harkonnen. Rallying the Fremen would prove to be no easy task however, scattered throughout the planet in different tribes, Paul had to gain their highest respect in order to gain anything from this venture. Although Paul is very smart and skilled in battle, it would prove a daunting task to unite the Fremen, defeat the Harkonnen, and regain his position as Duke of Arrakis. Frank Herbert's epic novel *Dune* is one of the greatest science fiction novels ever written, in my mind comparing only to *The Lord of the Rings* in its greatness. *Dune* is a truly timeless epic to be treasured for all eternity. I am currently enraptured in *Dune's* sequel, *Dune Messiah*, and am thoroughly enjoying it. Another aspect of *Dune* is the variety of excerpts from other made up books and biographies relating to *Dune* such as this poem, " `Do you wrestle with dreams? Do you contend with shadows? Do you move in a kind of sleep? Time has slipped away. Your life is stolen. You tarried with trifles, Victim of your folly.' -Dirge for Jamis on the Funeral Plain, from `Songs of Muad'Dib' by the Princess Irulan Even this little aside, irrelevant to the story, adds to the feeling, the mood of *Dune*. Frank Herbert's *Dune* is an incredible story with superb writing. It is a great science fiction novel ranking in my mind up with the *Lord of the Rings* and other classic sci-fi tomes. Overall, *Dune* is a timeless epic that will leave its mark on our society for generations to come.