

Ethics In The Hospitality And Tourism Industry

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Mobilizing Hospitality CRC Press

An organization's workforce is arguably the greatest asset of any organization, and tourism and hospitality is an extremely labor-intensive industry. This volume takes an in-depth look at workforce issues in the tourism and hospitality industry, focusing on labor skills, ethics, rights, and more. It examines manpower planning beyond forecasting estimates to include investigative techniques in a way that offers insight for economic planning in both tourism and tourism education. The authors use economic, sociological, and psychological analysis and take a pragmatic stance on the challenges of the workforce. The authors look at the specifics of the labor market of the tourism and hospitality industry, discussing the current status of the industry's organizations and how they are suffering labor shortages (qualitative or quantitative) and constant turnover—resulting in significant costs to organizations. Topics such as low wages and overdependence on tipping, workforce diversity, technological change resistance, and seasonality issues, and more are examined. The volume also provides a section on labor rights in the tourism and hospitality industry, which looks at labor trafficking and issues in social justice and human rights. Key features:

- Provides an in-depth understanding of tourism employment
- Presents a critical analysis of labor supply and demand in the tourism and hospitality industries
- Considers the need for specific labor skills and training
- Examines the reasons for labor shortages and turnover in the tourism and hospitality industry
- Discusses labor ethics and social responsibility in hospitality/tourism organizations

Christian Witness Amid Moral Diversity Routledge

In this profound look at the academy, John Bennett reminds us that our leadership decisions always presuppose our philosophies of life and that understanding precedes practice. How we understand the communities we lead informs the many practical judgments we make about directions to take, structures to

create, processes to initiate, and values to uphold. Bennett argues that faculty may understand their departments or institutions in one of two ways: as simply aggregations of individuals or as communities of intertwined persons. From these views, two different leadership values and positions emerge. The first disposes us toward seeing academic conflict as inevitable and elevates heroic leadership styles where power is understood in terms of advancing one agenda over competitors. The second underwrites leadership as supposing openness to others and emphasizes the vital contributions that can follow. By providing specific illustrations of the two modes of leadership and the nature of hospitality and openness, Academic Life presents a strong platform from which to build a rich and rewarding academic community. Contents include: The nature of insistent individualism Why the prevalence of insistent individualism? Hospitality as an essential virtue Self, others, institutions, and the common good Conversation as an essential metaphor The uses of conversation Community and covenant Engaged, but not heroic, leadership

Executive Decisions IGI Global

Hospitality as a cultural trait has been associated with the South for well over two centuries, but the origins of this association and the reasons for its perseverance often seem unclear. Anthony Szczesiul looks at how and why we have taken something so particular as the social habit of hospitality—which is exercised among diverse individuals and is widely varied in its particular practices—and so generalized it as to make it a cultural trait of an entire region of the country. Historians have offered a variety of explanations of the origins and cultural practices of hospitality in the antebellum South. Economic historians have at times portrayed southern hospitality as evidence of conspicuous consumption and competition among wealthy planters, while cultural historians have treated it peripherally as a symptomatic expression of the southern code of honor. Although historians have offered different theories, they generally agree that the mythic dimensions of southern hospitality eventually outstripped its actual practices. Szczesiul examines why we have chosen to remember and valorize this particular aspect of the South, and he raises fundamental ethical questions that underlie both the concept of hospitality and the cultural work of American memory, particularly in light of the region's historical legacy of slavery and segregation.

The Routledge Handbook of Anthropology and the City Routledge

This proceedings volume provides a multifaceted perspective on current challenges and opportunities that organizations face in their efforts to develop and grow in an ever more complex environment. Featuring selected contributions from the 2019 Griffiths School of Management Annual Conference (GSMAC) on Business, Entrepreneurship and Ethics, this book focuses on the role of creativity, technology and ethics in facilitating the transformation organizations need in order to be ready for the future and succeed. Growth and development have always been imperative for people, organizations, and societies and a relevant topic in the management sciences. Globalization, along with dramatic changes in social, cultural, and technological progress, are the main factors that determine the current conditions for development, putting forth a new set of challenges and opportunities that are putting pressure on organisations to adapt. Although technology and creativity seem to be the mantra for

success in this new context, issues around the ethics of these two factors also seem to be crucial to the sustainability of growth in organizations. Featuring contributions on topics such as academic marketing, technology in healthcare organizations, ethical issues in hospitality, artificial intelligence and data mining, this book provides research and tools for students, professors, practitioners and policy makers in the fields of business, management, public administration and sociology.

Ethics, Politics, and Exchange Routledge

Tourism Ethics applies moral concepts and issues to some of the most vexing tourism dilemmas of the day, through foundational research from many disciplines including biology, psychology, anthropology, geography and philosophy. Areas of emphasis include sex tourism, all-inclusives, ecotourism, justice, rights, deontology and teleology.

Hospitality as Holiness Westminster John Knox Press

The Routledge Handbook of Anthropology and the City provides a comprehensive study of current and future urban issues on a global and local scale. Premised on an 'engaged' approach to urban anthropology, the volume adopts a thematic approach that covers a wide range of modern urban issues, with a particular focus on those of high public interest. Topics covered include security, displacement, social justice, privatisation, sustainability, and preservation. Offering valuable insight into how anthropologists investigate, make sense of, and then address a variety of urban issues, each chapter covers key theoretical and methodological concerns alongside rich ethnographic case study material. The volume is an essential reference for students and researchers in urban anthropology, as well as of interest for those in related disciplines, such as urban studies, sociology, and geography.

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Ethics, Hospitality and the Market University of Georgia Press

We live amid increasing ethical plurality and fragmentation while at the same time more and more questions of moral gravity confront us. Some of these questions are new, such as those around human cloning and genetics. Other questions that were previously settled have re-emerged, such as those around the place of religion in politics. Responses to such questions are diverse, numerous and often vehemently contested. Hospitality as Holiness seeks to address the underlying question facing the church within contemporary moral debates: how should Christians relate to their neighbours when ethical disputes arise? The problems the book examines centre on what the nature and basis of Christian moral thought and action is, and in the contemporary context, whether moral disputes may be resolved with those who do not share the same framework as Christians. Bretherton establishes a model - that of hospitality - for how Christians and non-Christians can relate to each other amid moral diversity. This book will appeal to those interested in the broad question of the relationship between reason, tradition, natural law and revelation in theology, and more specifically to those engaged with questions about plurality, tolerance and ethical conflict in Christian ethics and medical ethics.

International Ethics CABI

With ethics fast becoming a mainstay in tourism studies and the tourism industry in general, this volume provides a timely and

intensive look at the theory and practice of codes of ethics in tourism. While the book includes a broad overview of what has been done to date in tourism studies in the area of code development and implementation, it ranges much more widely to incorporate theoretical work from outside the tourism field. This interdisciplinary approach serves two essential purposes. First, it furnishes the study of tourism codes of ethics with a theoretical foundation, which up to the present has been lacking. Second, it affords tourism scholars the opportunity to investigate codes in tourism from a multiplicity of perspectives, with direct relevance to the industry at many levels.

Safeguarding the Stranger Ashgate Publishing, Ltd.

Ethical Dilemmas in the Creative, Cultural and Service Industries enhances professional ethical awareness and supports students' development of skills for ethical decision-making in these growing sectors. It focusses on the shaping of personal and professional values, and dealing with the moral and ethical issues that (future) professionals may encounter in practice. Including a multitude of varied and interdisciplinary case studies, this textbook adopts an applied ethical approach which enables the student to combine basic ethical theory with relevant and 'real-life' cases. Major ethical issues such as CSR, ethical leadership, human rights, fraud, employee rights and duties, new technology and (social) entrepreneurship are addressed. This will be invaluable reading for students studying tourism, hospitality, leisure, events, marketing, healthcare, logistics, retail and game development. It will also be a suitable resource for in-company training of practitioners already working in this wide range of domains.

Black Hospitality Verso

How do hosts and guests welcome each other in responsible encounters? This book addresses the question in a longitudinal ethnographic study on tourism development in the coffee-cultivating communities in Nicaragua. The research follows the trail of development practitioners and researchers who travel with a desire to help, teach and study the local hosts. On a broader level, it is a journey exploring how the conditions of hospitality become negotiated between these actors. The theoretical approach bases itself on the ethical subjectivity as responsibility and receptivity towards 'the other'. The ideas put forward in the book suggest that hospitality, responsibility and participation all require a readiness to interrupt one's own ways of doing, knowing and being. This book provides a conceptual tool to facilitate reflection on alternative ways of doing togetherness and will be of interest to students and researchers of hospitality, tourism, development studies, cultural studies and anthropology.

Narrative Hospitality in Late Victorian Fiction Wipf and Stock Publishers

In *Ethics-Politics-Subjectivity*, Simon Critchley takes up three questions at the centre of contemporary theoretical debate: What is ethical experience? What can be said of the subject who has this experience? What, if any, is the relation of ethical experience to politics? These questions are approached by way of a critical confrontation with a number of major thinkers, including Lacan, Genet, Blanchot, Nancy, Rorty and, in particular, Levinas and Derrida. Critchley offers a critical reconstruction of Levinas's notion of ethical experience and, questioning the religious pietism and political conservatism of the dominant interpretation of Levinas's work, develops an ethics of finitude which, far from being tragic, opens on to an experience of humour and the comic. Using this reading of Levinas as a way of unlocking the rich ethical potential of Derrida's work, Critchley outlines and defends the political possibilities of deconstruction. On the basis

of Derrida's recent work, Critchley attempts to rethink notions of friendship, democracy, economics and technology.

Labor in the Tourism and Hospitality Industry Educational Inst of the Amer Hotel

Proceedings of a conference held in Sept. 2008 in Stavanger, Norway.

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[Migration, Ethics and Power](#) GRIN Verlag

Radical Hospitality addresses a timely and challenging subject for contemporary philosophy: the ethical responsibility of opening borders, psychic and physical, to the stranger. Kearney and

Fitzpatrick show how radical hospitality happens by opening oneself in narrative exchange to someone or something other than ourselves—by crossing borders, whether literal or figurative. Against the fears, dogmas, and demands for certainty and security that push us toward hostility, we also desire to wager with the unknown, leap into the unanticipated, and celebrate the new, a desire this book seeks to recognize and cultivate. The book contends that hospitality means chancing one's hand, one's arm, one's very self, thereby opening a vital space for new voices to be heard, shedding old skins, and welcoming new understandings. Radical Hospitality engages with urgent moral conversations concerning identity, nationality, immigration, commemoration, and justice, moving between theory and praxis and on to the formative life of the classroom. Building on key critical debates on the question of hospitality ranging from phenomenology, hermeneutics and deconstruction to neo-Kantian moral critique and Anglo-American virtue ethics, the book explores novel possibilities for an ethics of hospitality in our contemporary world of border anxiety, refugee crises, and ecological catastrophe.

Ethics, Politics, Subjectivity Fordham Univ Press

Is it possible to really give a gift? This may, at first glance, seem like a peripheral question for philosophy, which normally directs its attention to seemingly bigger questions. The dynamics of the gift move into philosophy from anthropology and sociology, but Jacques Derrida insists that this question belongs at the heart of philosophy. This volume takes up Derrida's challenge to invest in the question of a gift, and the relationship between gift and economy. The powerful and corruptive forces of economy can wreak havoc on every effort to give or receive a pure gift. Each of the essays investigates some aspect of the gift, and the way economics relate to the sheer hospitality and generosity implied in the idea of giving. Is there a blessed economy? Must economics always operate in a sinister and exploitive fashion? What can be learned by the philosophical investigations related to this concept? There is something about the event or idea of the gift that cannot be entirely explained by the machinations of economy. In the giving of a gift something happens, if only unpredictably and rarely, that cannot be explained by the calculus that tracks the exchange of money, property, goods, debt and power. This excess that confounds the reduction of the gift to the dynamics of power and exchange is a source of creative fascination for a wide range of philosophers, including the collection of scholars who have contributed to this book.

An Abrahamic Theology and Ethic of Protective Hospitality Cambridge Scholars Publishing

The essays contained in this book offer exploratory studies towards a constructive account of "fundamental ethics," that is, a basic description of the constitutive components of the moral life. Thomas Ogletree sketches out the systematic components of Christian ethics, relating them to symbolic ethics--the mediation of Christian traditions of moral understanding--and practical ethics--the critical appropriation of scientific studies of factors controlling human action.

A Case Study for the Hospitality Industry Fordham University Press

In our troubled world, protective hospitality is tragically necessary and requires informed shared action and belief on behalf of the threatened other. In *Safeguarding the Stranger*, Jayme R. Reaves argues that protective hospitality and its faith-based foundations, as seen in the Abrahamic traditions of Judaism, Christianity, and Islam, merit greater theological attention. Reaves shows that the practice of protective hospitality

in Christianity can be enhanced by a better understanding of Jewish and Muslim practices of hospitality, as well as of their codes and etiquettes related to honour. Safeguarding the Stranger draws on a contextual and political theological approach, informed by liberation and feminist theologies as viewed through the lens of a co-operative and complementary theological view, which is influenced by inter-religious, Abrahamic, and hospitable approaches to dialogue, forecasting the positive role that religions can play in resolving conflicts.

Hospitality and the Rhetorics of Software Routledge

The concept of 'mobility' has sparked lively academic debate in recent years. Drawing on research from the fields of anthropology, geography, sociology and tourism studies, this volume examines the intersection between mobility and hospitality, highlighting the issues that emerge as we encounter strangers in a mobile world. Through a series of diverse empirical accounts, it focuses on the transnational movement of people in the contexts of migration and tourism and examines how hospitality serves as a way of promoting and policing encounters, questioning how these relations are marked by exclusion as well as inclusion, and by violence as well as by kindness. In addition to exploring the power relations between mobile populations (hosts and guests) and attitudes (hospitality and hostility), the book also examines spaces of hospitality and mobility, such as cities, hotels, clubs, cafes, spas, asylums, restaurants, homes and homepages. In doing so, it makes a significant contribution to the political and ethical dimensions of mobile social relations.

Negotiating Hospitality Springer Nature

Increased tourism benefits local economies by creating more revenue and employment options as interest in the location grows. However, as the hospitality and travel industry continues to grow and adapt, it becomes imperative that they implement socially responsible procedures. Corporate Social Responsibility in the Hospitality and Tourism Industry discusses issues and challenges faced by organizations implementing responsible business practices within the travel, hotel, leisure and hospitality industries. Featuring best practices and theoretical concepts on the support of local economies, ethical sourcing of native goods, and sustainability procedures, this publication is a vital source for policy makers, academicians, researchers, students, technology developers, and government officials interested in emergent ethical and moral practices within the travel industry.

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REVIEW OF ETHICS IN THE HOSPITALITY AND TOURISM INDUSTRY

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actually customize the contracts to your liking. When using the CD-Rom that comes with this book, you can go into each contract and add your company and/or other parties names, agreed %, dollar amounts and just about anything else that you need to add, and then print the contract out directly from your printer, giving you an agreement that is fully customized and professional looking. I also found this thing to be extremely easy to use and self explanatory - No law degree needed. Talk about

convenience!!! You can't beat it.

- This book is so simple, yet it carries a lot valuable information. It begins like most books giving you the background of what Biztalk is and what it can do for real life situations. Anyways, the samples are great instructional way for the reader to pick it up fast, only drawback is the section where it deals with the 'Receipts' which there is some error no the steps that bothered me. Besides this book would be my top pick for Biztalk.